



# Rescigno's Mailing Solutions, Inc.

## Postal Soft Error Codes

Postal Soft is the software we use to standardize your address list and get the postal discounts. When we standardize the list, any problems with the addresses are reported. The following table tells you what the error code is and if the mail piece will be sent to that address.

Rescigno's will, upon request, return all addresses with errors back to you so you can fix them. For an additional fee, we will manually scan all addresses with errors and try to fix those that we can (such as ones with spelling errors or formatting errors).

U.S. code	Description	Mailing Status
E101	The data contains either 1) no last-line data at all, 2) only a city name, or 3) only a state. There is not enough last-line data to justify going any further with the assignment process.	This letter will not be sent under most circumstances (we will fix the data if possible)
E212	The input data does not include a recognizable city name, so look-up in the City directory is impossible. The input data includes a ZIP Code, but no match for it can be found in the ZCF directory. This error does not indicate whether the state data is good or bad.	This letter will not be sent under most circumstances (if we can spot the error manually and fix it we will)
E213	The input data includes a valid state and something that might be a city name, but no match for them can be found in the City directory. The input data does not include a ZIP Code, so no look-up in the ZCF directory is possible.	This letter will not be sent under most circumstances (we will fix the data if possible)
E214	The input data includes something that might be a city name, and something that might be a ZIP Code. However, both of them are invalid, because no match for either of them can be found in the City and ZCF directories.	This letter will not be sent under most circumstances (we will fix the data if possible)
E216	The input data may or may not include a ZIP Code. If a ZIP is input, no match for it can be found in the ZCF directory. When looking up the input city and state in the City directory, the software finds two or more matching cities in the state. Because the input ZIP is bad or missing, the software cannot break the tie between possible City matches, nor determine which ZIP to assign.	This letter will not be sent under most circumstances (we will fix the data if possible)
E302	Nothing in the input record is recognized as a primary address line.	This letter will not be sent under normal circumstances as there is no address information
E412	No match for the input street name can be found in the ZIP+4 directory. Perhaps the street name is misspelled or badly abbreviated. If the input address line contains garbage that might be interpreted as a part of the street name, this also can result in E412.	This letter will be sent, but at a higher rate as no zip+4 information can be found.
E413	The ZIP+4 directory contains two or more street names that resemble the input street name. However, the resemblance between potential matches is so close that one cannot be chosen.	This letter will be sent, but at a higher rate as no zip+4 information can be found.
E420	Nothing in the input address line is recognized as a primary	This letter will most



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	range (house number). This may mean that the primary range truly is missing, or that it cannot be recognized.	likely be sent, but at a higher rate. Often, something like a "care of" or company name is in this field.
<b>E421</b>	According to the ZIP+4 directory, the input primary range (house number) is invalid. That is, it does not fall within any of the ranges listed for that street, route, or building.	This letter will be sent, but at a higher rate as no zip+4 information can be found.
<b>E422</b>	The ZIP+4 directory indicates that a predirectional is required to choose between possible matches. However, either the input data does not include a predirectional, or the input predirectional is invalid (not among those listed for the street).	This letter will be sent, but at a higher rate as no zip+4 information can be found.
<b>E423</b>	The ZIP+4 directory indicates that a suffix is required to choose between possible matches. However, either the input data does not include a suffix, or the input suffix is invalid (not among those listed for the street).	This letter will be sent, but at a higher rate as no zip+4 information can be found. (A suffix is the ST, AVE, etc. in the address line)
<b>E425</b>	The ZIP+4 directory indicates that both a suffix and a directional are required to choose between possible matches. However, either the input data does not include a suffix and directional, or the input suffix and directional are invalid (not among those listed for the street).	This letter will be sent, but at a higher rate as no zip+4 information can be found.
<b>E427</b>	The ZIP+4 directory indicates that a postdirectional is required to choose between possible matches. However, either the input data does not include a postdirectional, or the input postdirectional is invalid (not among those listed for the street).	This letter will be sent, but at a higher rate as no zip+4 information can be found.
<b>E428</b>	The input ZIP is missing or invalid. The City directory shows that the input city/state covers two or more ZIP Codes. The ZIP+4 directory has matches for the address line in at least two of those ZIP Codes. The software can't use the bad input ZIP to break the tie on the address line, nor use the address line to choose a good ZIP.	This letter will most likely be sent, if there is a zip code entered. If no zip is entered, we will not send it.
<b>E429</b>	The input city name is missing or invalid. The ZCF directory shows that the input ZIP applies to two or more city names. The ZIP+4 directory has matches for the address line in at least two of those cities. The software can't use the input city to break the tie on the address line, nor use the address line to choose a city name.	This letter will not be sent
<b>E430</b>	The ZIP+4 directory contains two or more address lines that resemble the input address line. However, the resemblance between potential matches is so close that one cannot be chosen over another.	This letter will be sent, but at a higher rate as no zip+4 information can be found.
<b>E431</b>	The ZIP+4 directory contains two or more address lines that resemble the input address line. To break the tie, the Puerto Rican urbanization is needed. However, either the input address does not include an urbanization, or the input urbanization is wrong.	This letter will be sent, but at a higher rate as no zip+4 information can be found.
<b>E500</b>	E500 is a catch-all error code assigned when no more specific code can be assigned. Usually it indicates that no potential match meets the minimum confidence level, or that there is an unresolved tie between two or more potential matches.	This letter will most likely not be sent.



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U.S. code	Description	Mailing Status
<b>E501</b>	The address is foreign—that is, not within the domestic U.S., territories, or possessions.	This letter will be sent. We will meter it to put the correct foreign postage on it.
<b>E502</b>	All of the fields used in address look-up are blank. There may be data in other, non-address fields.	This letter will not be sent
<b>E504</b>	<p>The address line matches at least two ZIP+4 records. The ranges of those ZIP+4 records overlap, and the software cannot break the tie.</p> <p>E504 indicates a flaw in the ZIP+4 database. You should report it directly to your local Address Management Systems Office. Your local Post Office will have the contact information. You can also find it on the web at: <a href="http://www.usps.com/ncsc/lookups/ams_office_locator.html">http://www.usps.com/ncsc/lookups/ams_office_locator.html</a>.</p>	This letter will be sent, but at a higher rate as no zip+4 information can be found.
<b>E600</b>	<p>According to the USPS, no delivery to this address is possible. The address is listed in the ZIP+4 directory, but the record is tagged as undeliverable by the USPS. Most often, it might be a cemetery, parking ramp, or condemned building.</p> <p>E600 is unusual because it indicates a successful match to the ZIP+4 directory. All other error codes mean that there was no match. Undeliverable addresses are tagged as "errors" for the convenience of users who suppress mailing to "bad" addresses—unassigned and undeliverable records.</p> <p>Note: Some addresses that are valid (in reality) may be marked incorrectly as undeliverable. This is caused by an error in the base USPS data. If you find such an address, you should report it directly to your local Address Management Systems Office. Your local Post Office will have the contact information. You can also find it on the web at: <a href="http://www.usps.com/ncsc/lookups/ams_office_locator">http://www.usps.com/ncsc/lookups/ams_office_locator</a>.</p>	This letter will not be sent.